

GENERAL DYNAMICS

Electric Boat

Electric Boat Optical Shop

FREQUENTLY ASKED QUESTIONS

Q. Who can buy eyeglasses at the EB Optical Shop?

A. Active employees and their families. Retirees and their families. On-site contractors.

Q. Can the on-site Optician test my eyes?

A. No. An Optician can only fill the prescription that is given to you by your eye doctor.

Q. Do I need to bring a copy of my prescription with me?

A. Yes. You must have a current prescription through your eye doctor that has not expired. If you have used the EB Optical Shop previously the Optician should have a copy of your prescription on file. But, it can only be used if the prescription date has not expired. The Optician cannot fill a prescription if it does not meet this criteria you will then have to get an up-to-date prescription from your eye doctor.

Q. Do you accept Flex spending cards as a form of payment?

A. No but. We do not accept Flex spending cards as a form of payment. However, you can submit the receipt that we provide in order to get reimbursed according to their policy.

Q. Does the EB Optical Shop only sell the heavier safety glasses?

A. No - In addition to the eyeglasses that are worn in the shipyard we also have a complete selection of thinner and lighter weight lenses along with the most up to date and stylish frames available on the market.

Q. What is the difference between the glasses I can buy at my doctor's office or a commercial optical store versus EB Optical?

A. Nothing but price.

Q. How much do the glasses cost?

A. The prices differ depending on the type of lenses that you select. The EB Optical Shop's prices are less than a typical doctors office or retail optical store. This is a benefit provided by EB for you and your families. If you care to telephone us we can give you a better idea of the price based on your specific requirements. Note for active EB employees all industrial safety glasses are subsidized an additional \$18.45 per pair.

Q. How can I pay for the glasses?

A. Check or credit card (MasterCard, Visa). Active EB employees can use payroll deduction on safety and dress eye wear. Employees can also payroll deduction for their families eye wear. Each order requires a separate payment/receipt. You must pay at the time you order.

When using payroll deduction please note that the Optical Program purchases will show on your stub as Fairwater Store. The maximum charge is \$150.00. Anything over \$150.00 plus \$20 for hourly and \$40 for salary will come out of your first check. Then the remaining balance will come out of each check \$20 for hourly and \$40 for salary each week until your purchase has been paid in full.

Q. Do you make prescription sunglasses?

A. Yes.

Q. Do you carry children's frames?

A. Yes.

Q. Does the EB Optical Shop warranty the frames?

A. Yes - for one year.

Q. Does EB insurance cover glasses?

A. No not directly. If you are part of the VSP program and have purchased glasses at the Optical shop this is the process. Please note you will need your receipt from the purchase of your glasses at the Optical Shop. If you do not have a copy of your receipt the Fairwater Store does.

Go to the VSP website: www.vsp.com. Once you have logged in, locate and click on the "Claims & Reimbursement" box on the left, Choose the Member or Dependent for whom you're seeking reimbursement, then click on "Member Reimbursement Form". Read the instructions and then click on the "Continue" box. Follow the directions and fill out the form in its entirety, when finished, select "Print This Form", complete a form for each dependent and/or plan, verify information on form is correct, attach itemized receipts, and mail form and receipts to:

VSP, P.O. Box 997105, Sacramento, CA 95899-7105

Q. Do you sell contact lenses?

A. No. We cannot compete with the outside market and give you a lower price.